

Dear Members

Community Wellbeing Scrutiny Committee

A meeting of the Community Wellbeing Scrutiny Committee will be held in the **Sheridan Room, Civic Centre, Riverside Stafford on Thursday 21 March 2024 at 6.30pm** to deal with the business as set out on the agenda.

Members are asked to note that this meeting will be recorded.

Members are reminded that contact officers are shown at the top of each report and members are welcome to raise questions etc in advance of the meeting with the appropriate officer.



Head of Law and Governance

COMMUNITY WELLBEING SCRUTINY COMMITTEE

21 MARCH 2024

Chair - Councillor A P Edgeller

AGENDA

- 1 Minutes of 16 January 2024 as previously published on the Council's website.
- 2 Apologies
- 3 Public Question Time -Nil
- 4 Councillor Session - Nil
- 5 Members' Items -

Page Nos

ITEM NO 5(a) **Health and Care Overview and Scrutiny Committee**

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COUNCILLOR A P EDGELLER

- 6 Called-In Items - Nil

- 7 Officers' Reports

ITEM NO 7(a) **Community Wellbeing Partnership - Presentation**

-

HEAD OF WELLBEING

ITEM NO 7(b) **Recycling - Presentation**

-

HEAD OF OPERATIONS

ITEM NO 7(c) **Performance Update Q3**

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HEAD OF TRANSFORMATION AND ASSURANCE

ITEM NO 7(d) **Work Programme**

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HEAD OF LAW AND GOVERNANCE

Membership

Chair - Councillor A P Edgeller

K M Aspin
J A Barron
A P Edgeller
A D Hobbs
P W Jones

P A Leason
J A Nixon
L Nixon
J T Rose
J Thorley

Health and Care Overview and Scrutiny Committee**District and Borough Council Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meetings of the Health and Care Overview and Scrutiny Committee held on 29 January 2024.

Health and Care Overview and Scrutiny Committee**Access to General Practice in Staffordshire**

The Committee considered a report from the ICB around access to GP in Staffordshire. The Committee were reminded that NHSE had released a National Delivery Plan for recovering access to Primary Care.

There were four ambitions set out in the National delivery plan for recovering access to primary care:

- Empower patients by rolling out tools to monitor own health and expand services offered by community pharmacy.
- Implement a modern general practice model so patients know on the day how their request will be handled.
- Build capacity.
- Cut bureaucracy to give practice teams time to focus on patients' clinical needs.

The Committee received the local response to each national ambition. The System Level Access Improvement Plan was due to be signed off by the ICB in March 2024.

The Committee noted the report and requested to receive the System Level Access Improvement Plan when it has been signed off by the ICB.

The Committee will consider when it will next consider Access to GPs in Staffordshire.

Social Prescribing

The Committee received three reports from the ICB, Support Staffordshire and Staffordshire County Council relating to Social Prescribing. The Committee learned that the NHS long term plan was to have 9000 Social Prescribing posts by 2036.

The Committee discussed that the benefit of Social Prescribing was not measured which may impact on the evidence base to better fund Social Prescribing. The Committee also commented the need for collaboration between the different organisations.

The Committee made a number of recommendations around coordination/ collaboration and data collection.

Primary Care Dental Overview

The Committee considered a report from the ICB on Primary Care Dental Overview.

The Committee were reminded that dental commissioning was delegated to the ICB from 1 April 2023 which created the opportunity to provide better support for Staffordshire residents to ensure dental services met the local need.

The Committee learned that the main issues preventing recovery was a national shortage of dentists. The ICB were supporting a range of initiatives to improve dental access.

The Committee made a number of comments and received the report. They agreed to write to Keele University to determine any progress made for a proposed dental school.

The Committee will consider when it will next consider Dentistry in Staffordshire.

To see the reports in full and view the webcast of the meeting see the links below:





[Browse meetings - Health and Care Overview and Scrutiny Committee - Staffordshire County Council](#)

The next meeting will be held on Monday 18 March 2024 at 10.00 am, County Buildings, Stafford.

Community - Delivery Plan for 2023 - 2024

Business Objective 2: To improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities that promote health and wellbeing.

Summary of Progress as at end of Quarter 3



				N/A	Total Number of Projects
Action completed	Work on Target	Work < 3 months behind schedule	Work > 3 months behind schedule	Action not yet due	
1	11		1		13



Summary of Successes as at Quarter 3




Annual Air Quality Assessment indicates that the borough’s air quality is satisfactory thereby meaning that the Council does not have to declare an Air Quality Management Area and reported to DEFRA. The Council was once again shortlisted for the APSE best performer in street cleansing category award. The Warm Space scheme has been set up with 15 venues operating at the end of the quarter.



Summary of Slippage as at Quarter 3


By the end of this quarter the Service had only delivered about a third of the annual food safety inspection programme. Following recognition that the Food Safety Program was off track, external support has been brought in to complete the outstanding inspection program with the expectation that all visits bar around 10%-15% of low-risk visits should be completed by the end of the financial year. All high-risk inspections have been completed and all medium risk inspections are programmed in for completion.


	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.1	Work in partnership to sustain support for vulnerable residents							
2.1.1	To work in partnership to provide support to our communities and the voluntary sector	2 rounds of the Stafford Borough Grants Scheme implemented	X		X		8 applications were received and funding was supplied to 1 sports application and one small grant application. The process will be reviewed in the coming months	
		2 rounds of the Stafford Borough Small Grants Scheme and Sports Grants implemented, grants agreed and awarded	X		X			
2.2	Keep the streets and parks clean and attractive for everyone to enjoy							
2.2.1	Deliver high quality Neighbourhood Services to ensure that town centres, parks and open spaces are clean, tidy, and attractive	Continue to participate in Annual National Performance Benchmarking for Street Cleansing and Parks and Open Spaces		X			APSE Benchmarking data submitted. Shortlisted for "Best Performer" in Street Cleansing category again. The Council did not pick up the award but was extremely pleased with the recognition. Continued ongoing support for community groups is being given.	
		Support Community groups undertaking litter picks		X				

	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.2.2	Monitoring of construction works associated with major infrastructure projects (e.g. M6 Smart Motorways and HS2) to minimise the potential for nuisance being caused to the reasonable amenities of local residents.	<p>To determine the adequacy of Section 61 notices and 'Statement of Intent' submitted by HS2 within prescribed timescales.</p> <p>To respond to all complaints concerning pollution incidents, or non-compliances with approved method as per Section 61 or 'Statement of Intent'.</p>	X	X	X	X	<p>No S.61 Notices received during this monitoring period. M6 Smart motorways upgrade has been completed.</p> <p>Whilst the HS2 scheme will no longer proceed north of Birmingham (and through the Borough), there is ongoing work with HS2 regarding existing groundwork operations.</p> <p>Ongoing provision of responsive service to address any complaints.</p>	
2.3	Support and promote community health and wellbeing to all our residents and businesses							
2.3.1	Support partners to offer and deliver initiatives to improve and enhance health and wellbeing of residents	Support partners to offer and deliver initiatives to improve and enhance health and wellbeing of residents	X	X	X	X	Warm Spaces have been successfully rolled out; 15 venues have opened throughout the borough.	

	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.3.2	Support the co-ordination of high-profile events run by Freedom Leisure	Appropriate support for Freedom Leisure in the implementation and evaluation of significant events such as the Shakespeare Festival, Stafford Half Marathon, Christmas lights switch on, Stafford 10k and the Pancake race.	X	X	X	X	Events continue to be delivered as per the Contract specification. The Stafford Christmas Lights Switch On took place on 18 th November and planning is underway for the Stafford Half Marathon on 17 th March.	
2.3.3	Providing a safe place for residents to live and work by enabling all food and drink businesses to be compliant with environmental regulations.	All food businesses to be inspected under Food Safety legislation on risk-basis and actions taken as appropriate.				X	By the end of Q3 the service had only delivered about a third of the annual food safety programme.	
2.3.4	Providing a safe and clean place for residents and businesses to thrive, by monitoring and assessing air quality within the Borough.	To monitor and assess air quality within the Borough to determine whether air quality is within prescribed limit values. To prepare an annual report upon findings to DEFRA.				X	Air Quality Assessment completed, indicating that air quality is satisfactory (no need to declare an Air Quality Management Area). Report issued to DEFRA.	

	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.4	Work with partners to ensure the borough is a safe place to be at all times							
2.4.1	To assist in the operational delivery of, and lead on, the implementation of specific initiatives that support the reduction of crime and vulnerability in the Borough (as per the recommendations in the Community Safety Strategic Assessment)	Focus groups established for ASB hotspot locations Partnership plan developed Progress made on delivery plan	X	X X	X	X	The groups are meeting monthly and are working towards the identified actions in the delivery plan.	
2.4.2	To ensure that the authority adheres to its statutory responsibility in respect of the Prevent, Safeguarding and Domestic Abuse	Safeguarding Policy up to date Training and awareness rolled out to elected members, staff	X			X	The safeguarding policy is up to date. Safeguarding training is underway for Councillors and a presentation has been purchased to roll out to staff. Staff are also currently completing online Prevent training. Councillors will be asked to complete this statutory training next quarter	




	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.4.3	Utilise procedures and processes to investigate reported incidents of anti-social behaviour (ASB)	Increased reporting ASB campaigns formulated, implemented, monitored and evaluated. On-going review of investigations in place.	X	X	X	X	<p>During this Quarter 17 new reports of ASB were received by the Council. To assist in tackling the ASB that is reported the following have been served by the Council:</p> <ul style="list-style-type: none"> • 7 Community Protection warnings • 4 Fixed Penalty Notices (FPN) were issued in partnership work by Police and council for breaches of the PSPO in both Stone and Stafford Town Centres. <p>In addition, 10 FPN's were issued for breach of Community protection notices served previously.</p> <ul style="list-style-type: none"> • 1 case review was held. 	


	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.5	Work towards everyone having access to safe and suitable accommodation							
2.5.1	Provide a comprehensive housing options service to prevent homelessness and support people into sustainable accommodation	Continuous focus on upstream prevention to minimise crisis intervention	X	X	X	X	Additional temporary accommodation units have been sourced to assist with demand. Options continue to work with partner agencies to upstream homeless prevention where possible, which has included the reviewed Young Persons Protocol.	
		Robust housing pathways for all client groups in place	X	X	X	X	The pathways to be strengthened are young persons and rough sleepers, the update above and below relate to this.	
		Systems change approach to supporting rough sleepers implemented		X	X	X	The high level supported accommodation to be run by Turning Point for rough sleepers is close to being opened, strengthening the rough sleeper pathway.	







	Objective & Actions	Milestones	Qtr 1	Qtr 2	Qtr 3	Qtr4	Progress Update	Symbol
2.5.2	Ensure good housing standards are delivered in the private sector	Advice and support provided to landlords, tenants and home owners	X	X	X	X	Proactive HMO inspection work reduced as service requests increased. Legally, one civil penalty of £3000 was paid, and 7 legal notices to property owners were issued. Funding obtained for project to target areas of poor housing and deprivation. Work will commence in Q4 and continue through to September 2024.	✓
		Licensing of properties and sites	X	X	X	X	Site and property licensing continues.	
		Enforcement of standards Proactive Inspection of Houses of Multiple Occupation (HMO)	X	X			This was a project for Q1 and Q2 of the year, as demand picks up in Q3 proactive work has to cease.	
2.5.3	Provide an effective and efficient service to deliver Disabled Facilities Grants	Embed new shared service delivery	X	X			Work is progressing well and the team are dealing with both legacy cases and new referrals.	✓
		Update the Housing Assistance Policy to enhance the DFG offer to residents				X		





Key Performance Indicators (KPIs) for 2023/24 - as at end of Quarter 3

KPIs for Business Objective 2 - The Community

Description	Symbol	Number of KPIs
Performance exceeds target		6
Performance on target		1
Performance below target		4
Due to be reported at Year End	N/A	3

	Indicator	Target	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Symbol	Comments
	Regulatory Services								
LI3	No of Enviro-crime complaints acknowledged and initial investigation completed within 72 hours of receipt.	94%	96%	99%	95.5%				This KPI relates to complaints about abandoned vehicles; dog fouling; fly posting; and fly tipping.
	Operations								

	Indicator	Target	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Symbol	Comments
LI4	No of residents who think the town centres are clean and tidy	90%	97%	97%	96%				
LI5	Residual Household Waste Collected per household (Kgs) (target maximum given)	110	109.47 (act)	110.45 (act)	105.31 (est)				The aim here is to be below the target rather than over it.
LI6	% of household waste sent for reuse, recycling and composting	51%	52.13% (act)	51.36% (act)	46.29% (est)				Qtr 3 – reduced garden waste tonnage due to the season, the figure usually increases again during Q4 each year.
LI41	No of sites with green flag status	6	6	6	6				
	Wellbeing								
LI7	% of homeless cases resolved through prevention	35%	39%	29%	21%				High levels of crisis intervention continue reflecting current economic climate.
LI8	% of homeless cases resolved through relief	65%	61%	71%	79%				

	Indicator	Target	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Year End	Symbol	Comments
LI9	No of DFGs completed	35	12	23	23				A higher volume of works achieved practical completion in Q3 than those reported, many of which were finished on site before the Christmas break. These are not counted until inspected and signed off by officers in January
LI10	No of households referred for energy efficiency measures	8	13	7	11				
LI11	Empty Homes brought back into use following Officer interventions	10	12	17	14				
LI12	No of households given advice on energy efficiency	15	113	129	106				
LI52	Overall reported crime in the Borough	8410						N/A	Figures due at year end
LI53	Reported incidents of domestic abuse	2959						N/A	Figures due at year end
LI54	Reported incidents of ASB	2031						N/A	Figures due at year end

Agenda Item 7(d)**Work Programme**

Committee: Community and Wellbeing Scrutiny Committee

Date of Meeting: 21 March 2024

Report of: Head of Law and Governance

1 Purpose of Report

1.1 The purpose of this report is to present the Community Wellbeing Scrutiny Committee's Work Programme

2 Recommendations

2.1 That the report be noted.

Reasons for Recommendations

2.2 The first stage in achieving a Member-led Overview and Scrutiny process is to develop a Work Programme for the Members of the Committee to own.

3 Key Issues

3.1 Accordingly, an up to date copy of the Community Wellbeing Scrutiny Committee's Work Programme is provided for Members to consider or amend as appropriate.

4 Relationship to Corporate Priorities

4.1 This report is most closely associated with the following Corporate Business Objective 2:-

To improve the quality of life of local people by providing a safe, clean, attractive place to live and work and encouraging people to be engaged in developing strong communities and promote health and wellbeing.

5 Report Detail

- 5.1 Members will recall that one of the fundamental philosophies behind the creation of Overview and Scrutiny is that the process should be Member-led and the first stage in achieving this is to develop a Work Programme that is:-
- Owned by all Members of the Scrutiny Committee;
 - Flexible to allow the Committee to react to urgent items;
 - Contain aspects of both Overview and Scrutiny.
- 5.2 Therefore, at each scheduled meeting of the Community Wellbeing Scrutiny Committee, an up-to-date copy of the Work Programme will be provided for Members to consider or amend as appropriate.
- 5.3 The Work Programme includes provision for the Committee to scrutinise appropriate items delivered through the Council's Service Delivery Plan up to twelve months in advance, whilst maintaining the flexibility to respond to any issues that may arise.
- 5.4 Accordingly, attached as an **APPENDIX** is the Community Wellbeing Scrutiny Committee's current Work Programme to consider or amend as appropriate.

6 Implications

6.1 Financial

Nil

6.2 Legal

Nil

6.3 Human Resources

Nil

6.4 Risk Management

Nil

6.5 Equalities and Diversity

Nil

6.6 Health

Nil

6.7 Climate Change

Nil

7 Appendices

Appendix

8 Previous Consideration

None

9 Background Papers

File available in Law and Governance.

Contact Officer: Ian Curran**Telephone Number:** 01785 619220**Ward Interest:** Nil**Report Track:** Community and Wellbeing Scrutiny Committee
21 March 2024 (Only)**Key Decision:** N/A

Work Programme

2024/2025 Municipal Year

Officer Reports:	Health and Care Overview and Scrutiny Committee Chair of Community Wellbeing Scrutiny Committee
	Disabled Facilities Grants - Presentation Head of Wellbeing
	Business Planning Report
	Work Programme

Future Items:

Task and Finish Group - Food waste collections

Suicide prevention presentation - Samaritans and Andy Man's Club

Vaping Issues

Provision of properties for independent living (large scale development)