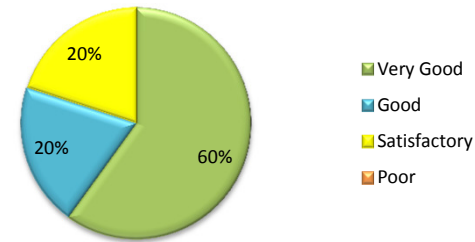


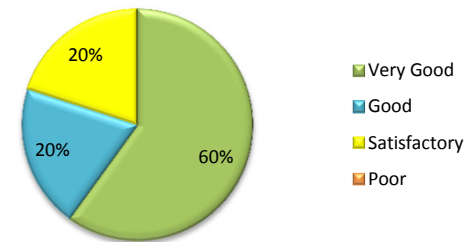
Customer Feedback Comments Jan - Mar 16



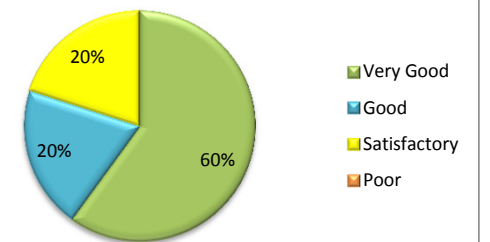
Did you find our staff polite and friendly?



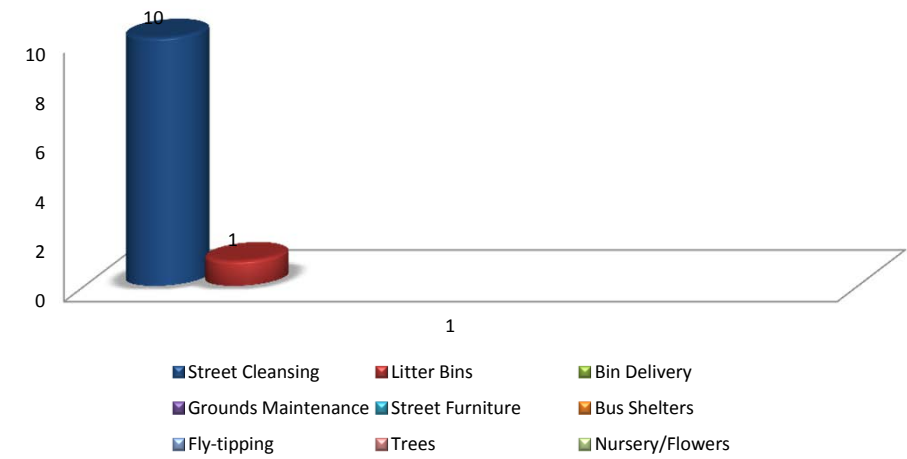
How would you rate the quality of our work?



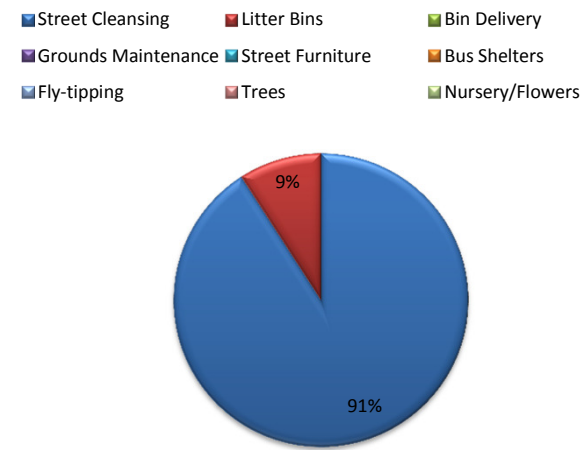
How would you rate the timeliness of our work?



Customer Feedback Comments Jan - Mar 16



Percentage of Comments Jan - Mar 16



Overall, how would you rate the service provided?

