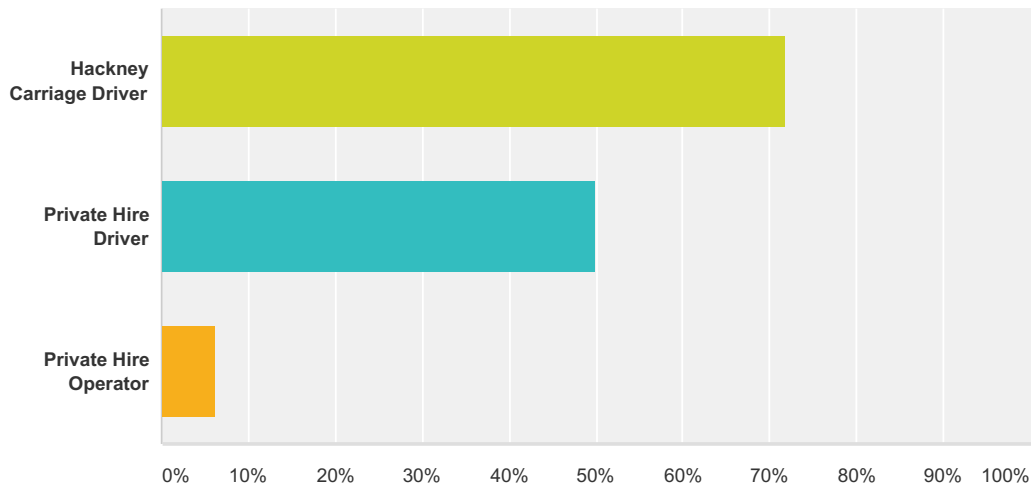




### Q1 Are you? (Please tick all those that apply)

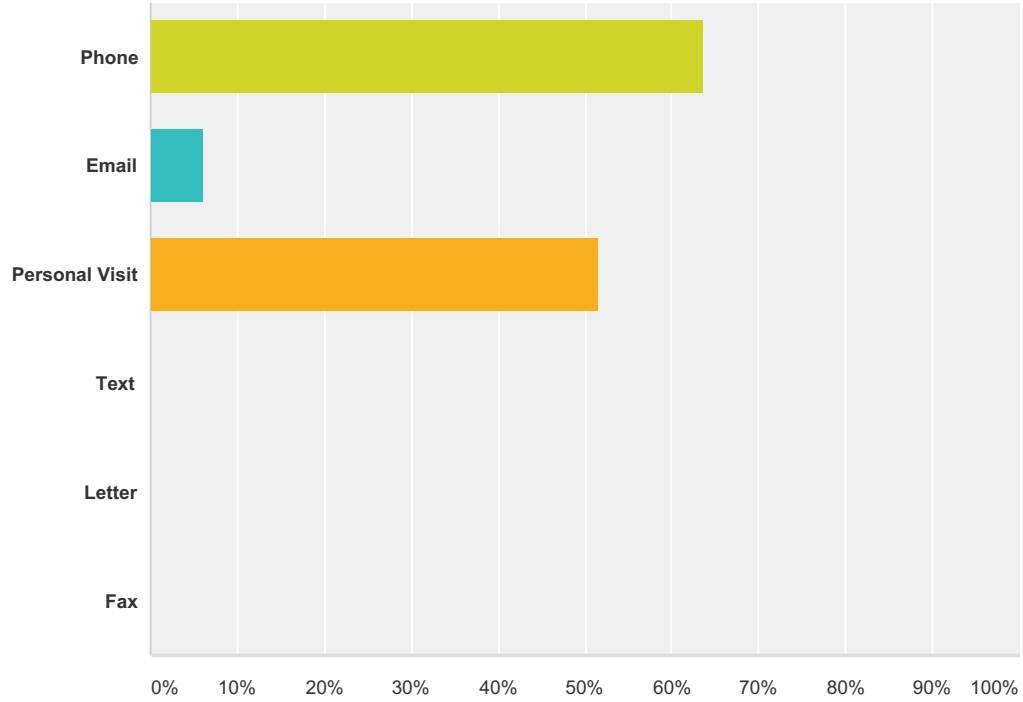
Answered: 32 Skipped: 1



Answer Choices	Responses
Hackney Carriage Driver	71.88% 23
Private Hire Driver	50.00% 16
Private Hire Operator	6.25% 2
<b>Total Respondents: 32</b>	

## Q2 How do you usually contact the Council's Licensing Section? (Please tick only one option)

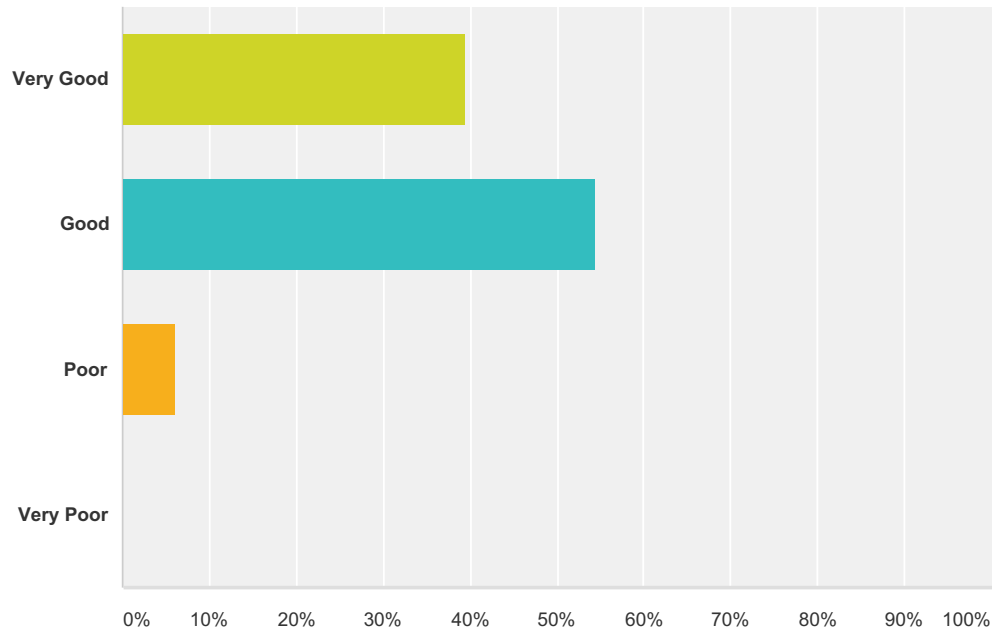
Answered: 33 Skipped: 0



Answer Choices	Responses	Count
Phone	63.64%	21
Email	6.06%	2
Personal Visit	51.52%	17
Text	0.00%	0
Letter	0.00%	0
Fax	0.00%	0
<b>Total Respondents: 33</b>		

### Q3 How would you rate the help/information you receive from the Licensing Section?

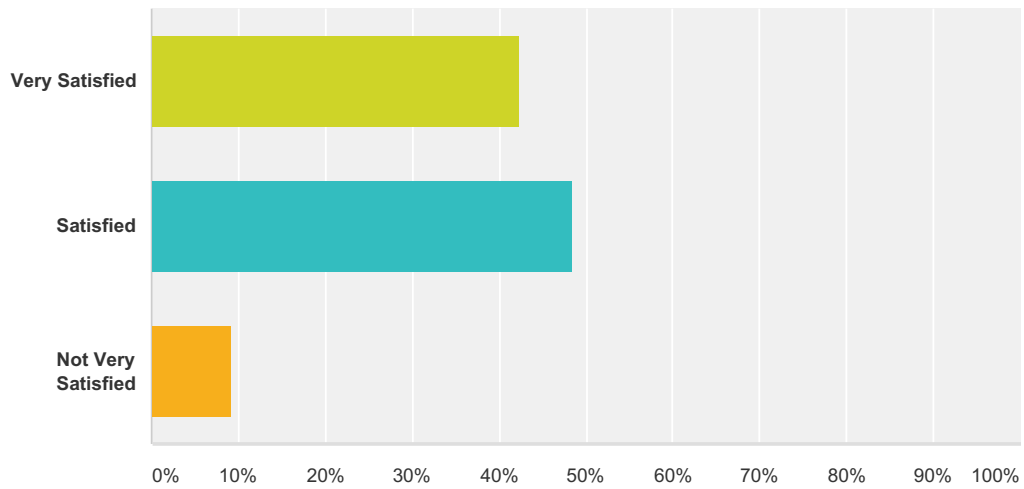
Answered: 33 Skipped: 0



Answer Choices	Responses	
Very Good	39.39%	13
Good	54.55%	18
Poor	6.06%	2
Very Poor	0.00%	0
<b>Total Respondents: 33</b>		

### Q4 Overall how satisfied are you with the service provided by the Licensing Section?

Answered: 33 Skipped: 0



Answer Choices	Responses	
Very Satisfied	42.42%	14
Satisfied	48.48%	16
Not Very Satisfied	9.09%	3
<b>Total Respondents: 33</b>		